Start Here
BlackBerry Bold 9900 Smartphone

Welcome to BlackBerry!

Get to know your new BlackBerry® Bold™ smartphone.

Lock the screen

Headset jack

USB port

Trackpad
Move around the screen
Select an item

Menu key
Open a menu

Send key
Make/answer a call

Type the other character on a key

Capitalize letters

Microphone (do not cover)

Notification LED

Touch screen

Escape key
Move back a screen

End/Power key
Hold to turn on/off
End a call
Return to Home screen

Backspace/Delete

Enter

Speakerphone

Symbols

Volume up

Mute

Volume down

Convenience key
Take a picture
You can customize
this key

Explore the Home screen

Battery power level

Change your ring tone or alerts

Notification view
See upcoming appointments, new
messages, and other notifications

Navigation bar
Tap to see more icons
Slide left or right for more panels

12:21

Wireless indicators

Tap to manage wireless connections,
Wi-Fi®, Bluetooth® technology, or alarm
clock

Search

Search your entire smartphone,
including help, messages, music, the
Internet, and more

Hide
You can move and hide icons. Press and hold an icon and tap **Move** or **Hide**.

Safety information

IT IS IMPORTANT THAT YOU READ THE
SAFETY AND PRODUCT INFORMATION
BOOKLET (INCLUDED) PRIOR TO USING
YOUR BLACKBERRY SMARTPHONE. It
contains essential safety information
related to your smartphone.

More getting started information

For videos, BlackBerry® Answers, and more,
go to **www.blackberry.com/
gettingstarted**.

① Insert the SIM card

Depending on your BlackBerry® smartphone
model or your wireless service provider, you
might not need a SIM card for your
smartphone.

To remove the battery door, pull up the
bottom of the battery door.

② Insert the battery and media card

The media card is optional. If a media card
was included, it might already be inserted.
Remove the battery before you insert or
remove the media card.

③ Set up your smartphone

1. If prompted, set up your BlackBerry® ID.
2. Get started quickly with Setup!

If Setup doesn't start automatically, on the
Home screen, tap the **Setup** icon.

④ Set up your email

1. On the Home screen, tap the **Setup** icon >
   Email Accounts icon.
2. Follow the instructions to set up your email
   address.

When your email address is set up correctly,
you receive a confirmation email.To see your
email, on the Home screen, tap the
Messages icon.
Data plan required.

Import your contacts

You can import your contacts from a SIM card
or by using the BlackBerry® Desktop
Software. For information about BlackBerry
Desktop Software, see the "Connecting to
your computer" section in this guide.

If you have a SIM card, do the following:

1. On the Home screen, tap the **Setup** icon.
2. Tap the **SIM Contacts Sync** icon and
   follow the instructions.

Features not supported by all wireless service providers.

Switch smartphones

To move data from a previous BlackBerry® smartphone, do the following:

1. On your computer, open the BlackBerry® Desktop Software. To get the latest software, go to **www.blackberry.com/desktopsoftware**.
2. Connect your new smartphone to your computer.
3. Click **Copy data and settings from another device** and follow the prompts.
4. If necessary, on your new smartphone, tap the **Setup** icon > **Email Accounts** icon and follow the prompts.

Lock your screen

To lock your screen, press the 🔒 key on the top of your BlackBerry® smartphone.

Set a password

1. On the Home screen, tap the **Setup** icon > **Password** icon.
2. Select **Enable** > tap **Set Password**, and follow the prompts.

To lock your smartphone, on the Home screen, tap the **Password Lock** icon. Record your password for future use.

Applications

Messages
Send emails and other messages.

Text Messages
Send text messages.

Browser
Browse websites.

Media
See saved pictures, play songs, and more.

BlackBerry Messenger
Chat with friends or colleagues.

Camera (if supported)
Take pictures.

Options

Set options. You can find more options in each application menu.

Manage Connections
Set up wireless connections, such as a Bluetooth® connection.

Help
Find the user guide here or tap **Help** in a menu.

To see a full icon and indicator guide, go to **www.blackberry.com/docs/smartphones**. Click your smartphone model, then click the *Icon Guide*.

Status indicators

Home screen

New notification		Alarm set	
Unopened message count		BlackBerry® Messenger	
Social feeds		Roaming	
BlackBerry App World™ notification		Sending or receiving data	
Wi-Fi® turned on		Bluetooth® technology turned on	

Messages

Unopened		Opened

Text message		Sent message
Attachment		Meeting invite
Message is sending		Message not sent

Phone

Missed call		Received call
Placed call		Voice mail message

Messages

To view all your messages, on the Home screen, tap the **Messages** icon.

Open a pop-up menu
Touch and hold a message to open a pop-up menu of common actions

Use the pop-up menu to delete, compose, or forward messages, and more

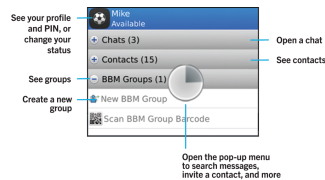**See navigation options**
Tap the Date bar

Open a message
Tap a message or click the trackpad

Send a text message

1. On the Home screen, tap the **Text Messages** icon.
2. Press the ⚏ key > **Compose Text Message**.
3. In the **To** field, type the contact information.
4. Type a message.
5. Press the ⚏ key > **Send**.

To insert a period while you're typing, press the **Space** key twice.
Extra fees might apply.

BlackBerry Messenger

Chat with your friends virtually anywhere, anytime!

See your profile and PIN, or change your status

See groups

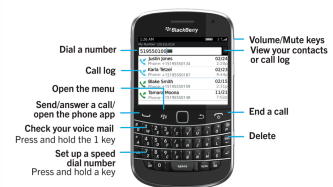Create a new group

Open a chat

See contacts

Open the pop-up menu to search messages, invite a contact, and more

Add a contact using a barcode

1. On the Home screen, tap the **BlackBerry Messenger** icon.
2. Press the ⚏ key > **Invite to BBM** > **Scan a PIN barcode**.
3. Hold your BlackBerry® smartphone so that all four corners of the contact's barcode appear on your screen and you hear a beep.

Data plan required.

Phone

To make a call or open the Phone application, press the ⌷ key.

Dial a number

Call log

Open the menu

Send/answer a call/ open the phone app

Check your voice mail
Press and hold the 1 key

Set up a speed dial number
Press and hold a key

Volume/Mute keys
View your contacts or call log

End a call

Delete

Change your ring tone

1. On the Home screen, tap the **Setup** icon > **Ring Tones** icon.
2. In the **Ring Tone** field, tap a preloaded ring tone or tap **All Music** or **All Alerts**.
3. Press the ⚏ key > **Save**.

Browser

Type a web address

Open tab view

Open your bookmarks and history

Zoom/pan
To zoom, slide your finger and thumb together or apart, or click the trackpad.

To pan a zoomed page, slide your finger on the screen or trackpad.

Open a pop-up menu of common actions
Touch and hold the screen

Data plan required.

Close the selected tab

Open a webpage in a new tab

(Screen shows: BlackBerry Home, http://m.blackberry.com/ca/..., Which BlackBerry smartphone is right for you? Find your perfect match)

(Screen shows: Home, http://mobile.blackberry.com/home.jsf?siteNum=1, BlackBerry, Find apps for on the)

Camera

Zoom in or out
Slide your finger up or down on the screen or trackpad

Add your location to the picture

View pictures

Take a picture
Tap the camera icon or press the Convenience key on the right of the smartphone

Zoom indicator

Change settings for different scenes (beach scenes, and more)

Change the flash setting

Record a video

1. On the Home screen, tap the **Media** icon > **Video Camera** icon.
2. Tap the ⬤ icon.
3. To pause recording, tap the ❚❚ icon.

Depending on your BlackBerry® smartphone model, the camera or video camera might not be supported or some camera or video camera features might not be available.

Pictures

To see your pictures, tap the **Media** icon > **Pictures**.

Zoom/pan
To zoom, slide your finger and thumb together or apart, or click the trackpad

To pan a zoomed picture, slide your finger on the screen or trackpad

Send picture

Rotate picture

Open a pop-up menu
Touch and hold the screen

Scroll through pictures
When zoomed out, slide your finger left or right quickly on the screen or trackpad

Previous/next picture

Play slideshow

Change your wallpaper

1. On the Home screen, tap the **Setup** icon > **Wallpaper** icon.
2. Take a picture or use an existing picture.
3. Press the key > **Set As Wallpaper**.
4. Press the key to return to the Home screen.

BlackBerry App World

Download games, apps, and more! Go to **www.blackberry.com/appworld**. Data plan required.

Click an app to download or buy it

Downloaded apps appear on the Home screen

Search by category

See the top 25 apps

Manage your downloaded apps

Search

Wi-Fi and Bluetooth

To manage wireless connections, tap the **Manage Connections** icon.

Network indicators

Turn on Mobile Network, Wi-Fi®, Bluetooth® technology, and NFC

NFC (if supported) lets you read smart tags and more

Turn off connections (airplane mode)

- To pair with a Bluetooth enabled device, tap **Networks and Connections**.
- To connect to a Wi-Fi network, tap **Set Up Wi-Fi**.

Copy and paste

Simultaneously touch the beginning and end of the text, then press the ⌗ key > **Cut**, or **Copy**

To paste the text, press the ⌗ key > **Paste**

Move the cursor
Touch the cursor indicator and slide your finger

Open a pop-up menu
Touch and hold the screen or press and hold the trackpad

To see a video, tap the **Setup** icon > **Tutorials** > **Edit Text**.

Connecting to your computer

You can use BlackBerry® Desktop Software to do the following:
- Sync your contacts, music, pictures, and more
- Back up and restore smartphone data
- Update your software

To download the BlackBerry Desktop Software, go to **www.blackberry.com/desktopsoftware**.

Sync your media files

1. Connect your BlackBerry® smartphone to your computer.
2. On your computer, open the BlackBerry® Desktop Software.
   - If you're using a Windows® computer, click **Music, Pictures,** or **Videos**.
   - If you're using a Mac computer, in the **Media** section in the left pane, click **Music**.

For more information, see the Help in the BlackBerry Desktop Software.

Need more help?

- Find help from the Home screen—just tap the 🔍 icon and start typing!
- For tutorials, tap the **Setup** icon > **Tutorials**.
- **www.blackberry.com/gettingstarted**: Find getting started information.
- **www.blackberry.com/go/docs**: Find the complete user guide.
- Find information about your wireless service plan on your wireless service provider's website.

To view the Declaration of Conformity made under Directive 1999/5/EC (HG nr.88/2003), go to **www.blackberry.com/go/declarationofconformity**.